

# Information Technology Manager

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Alpha Malaysia exists to equip the church in its mission to help people discover and develop a relationship with Jesus. Our mission is bigger than any individual task, but together our work contributes to the bigger picture. As a Christian organisation, our faith is an integral part of our working culture.

## About Alpha

Alpha is a series of interactive sessions that freely explore the basics of the Christian faith. The vision of Alpha is to see the evangelisation of the nations and the transformation of societies. The mission is to inspire, train, equip and mobilise churches around the world into more effective evangelism through Alpha and its related ministries. Today, over millions of people around the world have attended Alpha.

To apply, submit your application with full resume, current and expected salary to [ap.careers@alpha.org](mailto:ap.careers@alpha.org)

Alpha

## Key Responsibilities

Based in Kuala Lumpur, the Information Technology Manager will have the following responsibilities:

- Analyse business requirements of IT systems and infrastructure, make recommendations to improve productivity and security.
- Lead in IT projects, including the design and deployment of new IT systems and services.
- Manage and administer software systems such as Salesforce, Office365, networks, servers, domains and web applications.
- Lead IT Senior Executive in management and troubleshooting of hardware assets and issues.
- Work alongside other project leads in providing IT solutions.

## Desirable Characteristics

- Knowledge of and passion for Alpha.
- Spiritual maturity and unquestionable integrity.
- 'Can do' attitude.
- Able to work in a team-oriented, collaborative environment.
- Shepherding and servant-hearted.

## Qualifications & Essential Skills

- Bachelor's degree in Information Technology, Computer Science or related discipline.
- At least 3-5 years of work experience in IT operations.
- Experience in leading and managing large IT projects and rolling out IT infrastructure across various contexts.
- Excellent working knowledge of computer systems, security, network administration, databases and storage system, particularly in Salesforce.
- Strong critical thinking and decision-making skills.
- Firm grasp on IT infrastructure and operation best practices.